



IMPORTANT INFORMATION REGARDING HOME GAMES AT THE GABBA



2011 Queensland General Admission members, Young Lions members with general admission entry rights, Country members, Victorian members and AFL members with Brisbane Lions Club Support receive priority access to reserve a ticket for Brisbane Lions home games at the Gabba, which is a fully ticketed venue. As a fully ticketed venue all patrons must have a ticket or a membership card with a seat number on it to access the stadium.

All of the above categories are entitled to one ticket per membership for each of the Lions home games during the away and home season at the Gabba with the exception of Country and Victorian members who are entitled to one ticket per membership for five of the eleven games. All categories also have the opportunity to purchase additional tickets at the full retail rate.

Please note - Games may sell out prior to game day, in particular the general reserve, therefore it is recommended to reserve your seat in advance. The general reserve area is located between section 14 and 22 in the lower level.

Price:

If you wish to book a seat in the general reserve area a \$3.15 booking fee will apply for each adult or concession member ticket, \$1.60 booking fee for each junior member, plus a transaction fee which varies based on your method of purchase.

All of these fees go directly to the ticketing agent.

To upgrade your seating category, member prices are as follows and a transaction fee will also apply.

- Category 1: \$39.00
- Category 2: \$31.00
- Category 3: \$22.00

When booking your seat you will have the opportunity to purchase additional tickets for non members to sit with you at the full retail prices as follows:

	Category 1	Category 2	Category 3	General Reserve
Adult	\$61.00	\$53.00	\$44.00	\$25.50
Concession	\$54.00	\$45.00	\$37.00	\$17.50
Junior	\$10.00	\$10.00	\$10.00	\$8.00
Family	\$122.00	\$106.00	\$88.00	\$51.00

Where to book:

All bookings for tickets to Lions games at the Gabba are via Ticketmaster.

Ticketmaster has the following purchasing options available:

INTERNET: Simply visit www.ticketmaster.com.au and follow the prompts. More detailed instructions on how to book online are outlined on the reverse side of this letter.

PHONE: Ticketmaster on **1300 136 122**

IN PERSON: At any Ticketmaster Outlet (including the Lions Shop, Hyundai Centre, Gate 2 at the Gabba)

When to book:

- As a member you have priority to book your ticket before tickets are on sale to the general public. Please note that we have made some changes to the on-sale dates for Brisbane Lions games at the Gabba. As a result the priority booking period for the final 5 games has now been extended to the dates below: **9am Tuesday 7th June to 5pm Tuesday 14th of June** for the remaining five Lions home games
- Tickets will then be go on sale to the General Public for all remaining games on **Wednesday 15th June at 9am**. Should you choose to upgrade your ticket to a reserved seat or book a general reserve seat after these dates you can still do this once the match has gone on sale to the public.

OPPONENT	DATE	TIME	MEMBER PRIORITY ACCESS PERIOD	GENERAL PUBLIC ON-SALE
Port Adelaide	Sun 3rd July	1.10pm	9am Tuesday 7th June - 5pm Tuesday 14th June	9am Wednesday 15th June
Geelong Cats	Sun 17th Jul	2.10pm		
Adelaide Crows	Sun 7th Aug	1.10pm		
Gold Coast Suns	Sat 13th Aug	7.10pm		
West Coast	Sat 27th Aug	7.10pm		

HOW TO BOOK

From a Ticketmaster outlet – present your membership card at the time of booking.

Over the phone or internet – quote your 12-digit barcode number at the time of booking.

To purchase tickets over the internet

STEP 1: Go to www.ticketmaster.com.au and search for the match you wish to attend.

STEP 2: Click on the 'Find Tickets' link next to the match you wish to attend.
E.g. 'Lions V Fremantle – Reserved Seats – Lions GA Members'

STEP 3:

Either create an account or if you already have one click 'Login' and enter your email address and password.

The screenshot shows the 'Create Account' form on the Ticketmaster website. It includes fields for: First name / Middle initial, Last name, Street address, Suburb/State (with a dropdown menu), Postcode, Country of residence (set to Australia), Home phone, Mobile phone, Email address, Retype email address, Type password, and Retype password. There are 'Cancel' and 'Continue' buttons at the bottom. A 'Login' link is visible for users who already have an account.

STEP 4:

Enter your barcode number and the barcode numbers of any other members who you are booking for. **Note: Maximum 10 barcodes per booking.**

The screenshot shows the 'Add Barcode(s)' section of the Ticketmaster booking process. It features a text input field for entering barcode numbers and an 'Add barcode(s)' button. The event details for 'Hawthorn Vs West Coast - AFL Members' are visible at the top.

STEP 5:

To select general reserve seating simply click on the drop down box labelled 'Best Available' and select the seating labelled "up to \$25.50". This will place you in the general reserve area. Alternatively if you wish to upgrade your ticket simply select a higher price range or leave this drop down box as "Best Available".

The screenshot shows the 'Select Delivery Method' form. It includes a 'Select Delivery Method' section with radio button options for 'In-store pickup' (selected), 'Home/Office Pickup', 'Signature Post', 'Express Delivery', 'International Customer - 10-15 working days', and 'International Customer - 15-20 working days'. There are 'Cancel' and 'Continue' buttons at the bottom.

STEP 6:

Select your delivery preference and enter your payment details and your tickets have been booked.